



Press Release

CCT Wins Avaya “Contact Center Partner of the Year 2014“ Award

Frankfurt/Germany, July 2014 – CCT Deutschland GmbH, a German systems integrator for unified communications and customer service solutions, has been recognized as “Avaya Contact Center Partner of the Year 2014” for the second consecutive year. The certificate and the prize were presented on 2nd July, during the Avaya Partner Connection & TechShare Day in Leipzig, Germany.

Each year, Avaya presents the “Partner of the Year“ award to companies who contribute notably to growth, success and quality. The award is to emphasize that the drivers for top performances and joint success are quality products and solutions as well as a motivated and well coordinated team. Therefore, in an award ceremony each year, Avaya recognizes the best partners in multiple categories and CCT has won the prize in the “Contact Center” category.

“We are especially proud to be one of few companies who have been honored repeatedly,” said Uwe Kreuter, Managing Director, CCT. “This award is a testament to the fantastic work our teams do at all our locations.”

CCT, an Avaya Gold Partner, provides all services related to complex call center and unified communications projects, sophisticated multimedia solutions, and intelligent portal solutions – from consulting and implementation to maintenance and service. The company has also developed [CCT ContactPro](#), a flexible and modular cross-media contact management solution which is deployed complementary to Avaya products and clients.

About CCT

CCT provides comprehensive unified communications and contact center solutions for large and medium-sized companies. The company has many years of experience in contact center systems integration and expertise in meeting company-specific requirements (also by own application development) thus providing significantly increased value and efficiency in customer communication. For more information visit cct-solutions.com

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